

True Health Data Breach Claims Administrator
P.O. Box 4190
Portland, OR 97208-4190

If you were notified of a Data Incident involving True Health between October 5, 2021 and August 14, 2023, you may be eligible for a class action settlement payment and credit monitoring services.

Notice of Pendency and Proposed Settlement of Class Action

If you were notified by mail of a data incident impacting True Health New Mexico, Inc.'s, system in 2021, you may be eligible for a payment from a class action settlement.

A Settlement has been reached in a class action lawsuit (“Lawsuit”) about a data incident that occurred on October 5, 2021, which potentially exposed personally identifiable information (“PII”) and/or protected health information (“PHI”) of True Health New Mexico, Inc.’s (“True Health”), customers and employees (the “Incident”). The Lawsuit alleges that True Health was responsible for the Incident because it did not take appropriate care to protect PII and PHI it collected. True Health denies the claims and denies any wrongdoing.

True Health records show you are likely a member of the Settlement Class, which consists of those individuals who were potentially affected by the Incident. The Settlement will reimburse eligible people who submit claims for (1) unreimbursed, documented out-of-pocket expenses and compensation for lost time that resulted from the Incident, up to a maximum of \$250 per person, and (2) unreimbursed, documented extraordinary expenses that were caused by the Incident, up to a maximum of \$5,000 per person. The Settlement also includes two years of 3B credit monitoring and identity theft insurance through Equifax.

If you are a Settlement Class member and you want to receive any benefits from the Settlement, you must complete and submit a Claim Form along with any required supporting information. Claim Forms can be found and completed on this website: www.THNMSettlement.com. The deadline to submit a Claim Form is August 14, 2023.

Settlement Class Members may also request exclusion from the Settlement or object to it. Requests for exclusion are due by **April 14, 2023**. Settlement Class Members who do not request exclusion can object to the Settlement. Objections are due by **April 14, 2023**. The Court will hold a Final Settlement Approval Hearing on **May 10, 2023 at 10:00 a.m.** at the Second Judicial District Court of the State of New Mexico, 400 Lomas Blvd. N.W., Albuquerque, NM 87102, Courtroom 716 to consider whether to approve the Settlement. The Court will hear objections, determine if the Settlement is fair, and consider Class Counsel’s request for attorneys’ fees, costs, and expenses of \$315,000 and service awards of up to \$1,500 for each of the Representative Plaintiffs. You or your own lawyer may ask to appear at the hearing to be heard by the Court, but you do not have to. The motion for attorneys’ fees, costs, and expenses, and service awards for the Representative Plaintiffs, will be posted on **www.THNMSettlement.com** after it is filed with the Court.

The Court has appointed the following Class Counsel to represent the Settlement Class in this Lawsuit:

Ben Barnow and Anthony Parkhill of Barnow & Associates, P.C., 205 West Randolph St., Ste. 1630, Chicago, IL 60606, (312) 621-2000, and Andrew W. Ferich of Ahdoot & Wolfson, P.C., 201 King of Prussia Rd., Ste. 650, Radnor, PA 19087, (310) 474-9111.

This is only a summary. For detailed information, visit **www.THNMSettlement.com** or call **(877) 506-4514**. You may also contact the Claims Administrator at True Health Claims Administrator, P.O. Box 4190, Portland, OR 97208-4190.